



COUNTY GOVERNMENT OF MERU



MAUA MUNICIPALITY

Tel.0732857540
Email: Mauamunicipality@gmail.com
When replying please quote

Maua Town Office
P.O. Box 60200-120
MERU

NOTICE! NOTICE!

CITIZEN ENGAGEMENT FORUM

Maua Municipality hereby invites all the **Fresh Produce Traders, Tradena Market** to discuss the issues in the sector.

Date: April 14, 2025

Time: 10:00 AM

Venue: Tradena Market

Agenda:

- Order in the market
- Toilets
- Elections of committee
- Aob

Issued by:

Municipal Manager, Maua Municipality

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MAUA FRESH PRODUCE TRADERS CITIZEN FORUM REPORT

Venue: Tradena Market

Date: April 14, 2025

Organized by: Maua Municipality, County Government of Meru

Purpose

The forum was convened to engage fresh produce traders from Tradena Market in Maua Municipality. The goal was to discuss challenges facing the sector, gather feedback, and explore collaborative solutions to improve market operations and trader welfare.

Key Issues Raised

- **Market Infrastructure**
 - Traders highlighted inadequate stalls and poor drainage systems.
 - Concerns about sanitation facilities and waste management were raised.
- **Harassment by Revenue collectors**
 - Traders requested clarity on licensing requirements and fairness in fee collection.
 - Calls for traders to be given time to raise the fees before they're impounded.
- **Security and Order**
 - Need for additional security guards within the market, especially during peak trading hours.

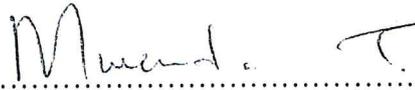
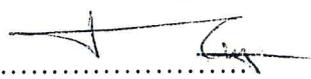
- Concerns about congestion and lack of organized spaces for different produce categories.

Resolutions and Agreements

- The Municipality committed to:
 - Begin phased improvements in sanitation and drainage at Tradena Market.
 - Review licensing and fee structures to ensure fairness and transparency.
 - Deploy additional watchmen to enhance order and security.
 - Immediate clean-up and repair of drainage channels.
 - Engagement with trader representatives to review fee structures.
 - Construction of additional stalls and sanitation facilities.
 - Training workshops for traders on value addition and market linkages.
 - Development of a structured market management plan with trader participation.
 - Exploration of digital platforms for market information and buyer connections.

Closing Remarks

The forum emphasized the importance of collaboration between Maua Municipality and fresh produce traders. Traders expressed appreciation for the opportunity to voice their concerns and pledged to work with the Municipality to ensure Tradena Market remains a vibrant hub for agricultural trade.

Prepared By.....  Sign..... 



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NOTICE! NOTICE!

CITIZEN ENGAGEMENT FORUM

Maua Municipality hereby invites all the **Boda Boda Operators** to discuss the issues in the sector.

Date: 15th July 2024
Time: 10:00 AM
Venue: Maua Social Hall

Agenda:

- Orderliness
- Security, and legal compliance.
- Boda boda sheds.
- Aob

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MAUA BODA BODA CITIZEN FORUM REPORT

Date: 15th July 2024
Location: Maua Social Hall
Organizer: Municipal Board

Purpose

The Municipal manager convened this forum to engage directly with Boda Boda operators in Maua. The goal was to provide a platform for dialogue, address challenges faced by riders, and explore collaborative solutions to improve safety, regulation, and economic opportunities within the sector.

Attendance

The meeting brought together:

***List attached**

- Boda Boda riders from different stages across Maua
- Representatives from Boda Boda associations and cooperatives
- Municipal officials (transport, Revenue Board, enforcement)
- Traffic Department. (Base)

Discussion Points

Key issues raised included:

- **Road Safety:** Lack of designated parking/staging areas, poor road signage, and inadequate rider training were highlighted.

- **Security:** Riders reported cases of theft, harassment, and insecurity during late-night operations.
- **Traffic Management:** Congestion caused by boda bodas clustering in busy areas was noted as a challenge.
- **Public Perception:** Riders emphasized the need to improve their image in the community through better conduct and collaboration with authorities.

Outcomes

The Municipal Manager acknowledged the concerns and committed to:

- Reviewing licensing procedures to make them more transparent and convenient.
- Working with police and rider associations to enhance road safety training and awareness campaigns.
- Exploring designated boda boda stages to reduce congestion and improve order in the town.
- Strengthening collaboration with law enforcement to improve rider and passenger security.
- Engaging financial institutions to explore affordable credit schemes for riders.
- Supporting initiatives to improve the public image of boda bodas through sensitization and community outreach.

Prepared By..... *Mwendu T.* Sign..... *[Signature]*



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NOTICE! NOTICE!

CITIZEN ENGAGEMENT FORUM

Maua Municipality hereby invites all the **Matatu Operators, Touts, and Drivers** to discuss the issues in the sector.

Date: January 20th 2025

Time: 10:00 AM

Venue: Main Matatu Terminal

Agenda:

- Picking and Dropping rules
- Cleanliness in the stage
- Loading bay allocations.
- Aob

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Municipal Manager, Maua Municipality

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MAUA MATATU OPERATORS CITIZEN FORUM REPORT

Venue: Matatu Main Stage

Date: January 20, 2025

Organized by: Maua Municipality board, County Government of Meru.

Purpose of the Meeting

The forum was convened to engage matatu operators, drivers, and stakeholders to discuss challenges affecting the Maua matatu terminal. The aim was to identify pressing issues, gather input from sector players, and agree on practical steps to improve operations and service delivery.

Key Issues Raised

- **Terminal Congestion**
 - Operators noted overcrowding and lack of sufficient designated parking bays.
 - Complaints about disorderly loading and offloading of passengers.
 - Harassment of passengers
- **Infrastructure**
 - Poor road surfaces and drainage within the terminal.
 - Inadequate passenger shelters and waiting areas.
- **Regulation and Enforcement**
 - Concerns about inconsistent enforcement of municipal by-laws.
 - Calls for fair treatment by enforcement officers and traffic police.
- **Safety and Security**
 - Need for improved lighting and security patrols.
 - Reports of petty crime and harassment of passengers.
- **Revenue and Fees**
 - Requests for review of terminal fees and levies to ease financial burden.

- Calls for transparency in revenue collection and utilization.

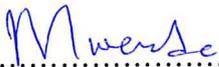
Resolutions and Agreements

- The Municipality committed to:
 - Develop a structured traffic management plan for the terminal.
 - Begin phased repairs of road surfaces and drainage.
 - Construct additional shelters and improve passenger amenities.
 - Strengthen collaboration with traffic police to ensure fair enforcement.
 - Review terminal fees in consultation with matatu associations.
 - Immediate reorganization of parking bays and loading zones.
 - Deployment of municipal enforcement officers to manage congestion.
 - Repair of drainage and resurfacing of key sections of the terminal.
 - Installation of extra lighting at the matatu terminals
 - Continuous engagement with matatu associations for feedback.

Closing Remarks

The chairperson of the stage highlighted the importance of collaboration between Maua Municipality and matatu sector players.

The Board chairman expressed appreciation for the dialogue and committed to working with the matatu operators to ensure the terminal operates efficiently, safely, and in an orderly manner.

Prepared By.....  Sign..... 

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NOTICE

Public-Private Dialogue Meeting

Maua Municipality hereby invites all **Hospitality And Entertainment Sector Stakeholders**; including **hotel and lodge owners, restaurant and bar operators**, entertainment venue managers, to a Public-Private Dialogue meeting.

Date: 14th Oct 2024

Time: 10:00 AM

Venue: Maua Municipal Hall

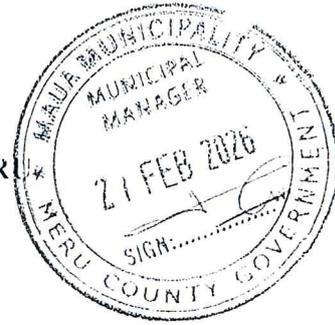
Agenda:

1. Licensing and regulatory processes
2. Security and safety in hospitality and entertainment spaces
3. Infrastructure and urban management needs
4. AOB

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Municipal Manager, Maua Municipality

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MINUTES OF THE PUBLIC-PRIVATE DIALOGUE MEETING BETWEEN THE MAUA MUNICIPAL BOARD AND THE HOSPITALITY AND ENTERTAINMENT SECTOR PLAYERS

Date: 14th Oct 2024
Venue: Municipality Boardroom
Time: 10:00 AM

1. Opening Remarks

The meeting was officially opened by the Municipal Manager, who welcomed all participants and highlighted the significance of the hospitality and entertainment sector in Maua's economic and social development.

The Manager emphasized that the dialogue was part of the municipality's broader strategy to foster inclusive growth, strengthen partnerships, and ensure that sector players are actively involved in shaping policies and programs that affect them.

2. Attendance

The meeting brought together a diverse group of stakeholders, including:

- Owners and managers of bars, lodges, restaurants, and hotels.
- Representatives from the municipal licensing, health, and infrastructure departments.
- Security agencies and law enforcement representatives.
- Political/elected leaders.

A full attendance list was circulated and appended to the minutes (**List Attached**)

Meru Municipality Officials

1. MWENDA TIMOTHY- Municipal Manager
2. Boniface Mwirigi- Board Member
3. MUTEMBEI CHRISTOPER –Member.
4. Muthoni Mwambia- V-Chair Board.
5. Regina Kendi- Enforcement in charge.
6. Catherine Kinya- Cleaning supervisor.
7. Abraham Kinyua- Enforcement

3. Objectives of the Meeting

The dialogue sought to:

- Provide a platform for hospitality and entertainment sector players to voice their concerns and share ideas.
- Identify challenges and opportunities within the sector.
- Strengthen collaboration between the municipality and private sector stakeholders.
- Develop actionable resolutions and a responsibility matrix to guide implementation.

4. Issues Discussed

a) Licensing and Regulation

Participants raised concerns about delays in processing licenses, unclear requirements, and inconsistent enforcement.

They requested a streamlined, transparent system with clear timelines and communication.

b) Security and Safety

Sector players highlighted the need for enhanced security, especially in nightlife venues. Collaboration with law enforcement was proposed, including regular patrols, community policing.

c) Infrastructure and Urban Management

Poor road conditions, inadequate **street lighting**, and **insufficient waste management** were cited as barriers to growth.

Stakeholders urged the municipality to prioritize infrastructure upgrades in hospitality and entertainment zones.

d) Promotion of Tourism and Local Culture

Participants emphasized Maua’s potential as a cultural and entertainment hub. They proposed joint marketing campaigns, festivals, and events to attract visitors and showcase local talent.

e) Public Health and Compliance

Municipal health officers reminded stakeholders of the importance of adhering to public health regulations, including food safety, hygiene, to avoid outbreak of communicable diseases.

5. Resolutions and Action Points

- **Licensing:** The municipality will develop a simplified licensing guide and establish a help desk to assist applicants.
- **Security:** A joint task force comprising police, municipal officials, sector representatives, and law enforcement will be formed to address safety concerns.
- **Infrastructure:** The municipality will prioritize road repairs, street lighting, and waste collection in hospitality and entertainment areas.
- **Capacity Building:** Quarterly workshops will be organized in partnership with training institutions.
- **Tourism Promotion:** A working group will design a marketing strategy, including annual festivals and digital campaigns.
- **Compliance:** Regular inspections will be conducted, with supportive training to help businesses meet standards.

6. Way Forward

It was agreed that follow-up meetings will be held bi-annually to assess progress. The responsibility matrix will be monitored, and updates shared with all stakeholders. Sector players committed to active participation and collaboration with the municipality.

7. Adjournment.

The Municipal Manager thanked participants for their constructive contributions and reaffirmed the municipality’s commitment to building a vibrant, safe, and competitive hospitality and entertainment sector.

Prepared By..... Muenda Timothy Sign..... [Signature]

Confirmed By..... JAMES K. Sign..... [Signature]